



**Program Evaluation for Together We Grow a multicultural family literacy pilot program - Toowoomba Library**

*Thank you for filling in this questionnaire about the program. Your feedback will be used to improve future programs.*

**1. Are you a library member?**

- a) Yes
- b) No

**2. What library service have you used? Place a ✓ next to the services you use.**

- a) Borrowing books for children
- b) Borrowing books for myself
- c) Borrowing other items such as music CDs and magazines
- d) Using internet services
- e) Using the library space - meet friends or new people, read the newspapers

**3. Since attending the program, which library services do you use plan to use in the future? Place a ✓ next to the services you use.**

- a) Borrowing books for children
- b) Borrowing books for myself
- c) Borrowing other items such as music CDs and magazines
- d) Using internet services
- e) Using the library space - meet friends or new people, read the newspapers
- f) Attending English conversation classes
- g) Joining a club that meets in the library

**4. How many Together We Grow program sessions have you attended?**

- a) All four sessions
- b) One session
- c) More than one session but not all

**5. Did you know the library has resources and books in a language other than English that you can borrow or request for free?**

- a) Yes

**6. What language/s do you speak at home?**

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**7. What did you enjoy about the program session you attended? Place a ✓ next to the services you use.**

- a) Books with both languages included (parallel text)
- b) Meeting new people
- c) Learning about the library
- d) Spending time with my family

- e) The activities of the program
- f) Other, please explain

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**8 What did you not enjoy about the program session you attended?**

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**9. What have you learnt from the program session you attended?**

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**10. What could be changed or added to the program session to make the session more enjoyable?**

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**11. Have you made friendships that you will maintain outside of the program?**

- a) Yes
- b) No
- c) Unsure

**12. Are you more aware of what is happening in your community through the program?**

- a) Yes
- b) No
- c) Unsure

**13. Will you return to the library?**

- a) Yes
- b) No

*Thank you for your time.*



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