



Program evaluation for Together We Grow a multicultural family literacy pilot program

Thank you for filling in this questionnaire about the program. Your feedback will be used to improve the program.

a) How did you hear about the program?

- b) A friend
- c) An email list you receive giving updates on multicultural events in your area
- d) Library flyer
- a) Library staff
- b) Media promotion: Tick ✓ the relevant box.
Newspaper Radio TV

1. Are you a library member?

- a) Yes
- b) No

2. Were you a library member before attending the Together We Grow program?

- a) Yes
- b) No

3. If yes, what library services did you use? Place a tick ✓ next to the services you use.

- a) Borrowing books for children
- b) Borrowing books for myself
- c) Borrowing other items such as music CDs and magazines
- d) Using internet services
- e) Downloading ebooks
- f) Using the library space - meet friends or new people, read the newspapers
- g) Attending English classes
- h) Joined a club that meets in the library

4. Since attending the program, which library services do you use now? Place a tick ✓ next to the services you use.

- a) Borrowing books for children
- b) Borrowing books for myself
- c) Borrowing other items such as music CDs and magazines
- d) Using internet services
- e) Downloading ebooks
- f) Using the library space - meet friends or new people, read the newspapers
- g) Attending English classes
- h) Joined a club that meets in the library

6. Did you attend the program session on your own?

- a) Yes
- b) No, a friend came with me.

7. How many Together We Grow program sessions have you attended?

- a) All four sessions
- b) One session
- c) More than one session but not all

8. Why did you decide to join the Together We grow program?

- a) To meet other mothers and children
- b) To improve my English skills
- c) To learn about the library and the community

9. Did you know the library has resources and books in a language other than English that you can borrow or request for free?

- a) Yes
- b) No

10. What language/s do you speak at home?

11. What did you enjoy about the program session you attended?

- a) Books with both languages included (parallel text)
- b) Meeting new people
- c) Learning about the library
- d) Spending time with my children and having fun
- e) The activities of the program
- f) Other, please explain

12. What did you not enjoy about the program session you attended?

13. What have you learnt from the program session you attended?

14. What could be changed or added to the program session to make the session more enjoyable?

15. Have you made friendships that you will maintain outside of the program?

- a) Yes
- b) No
- c) Unsure

16. Are you more aware of what is happening in your community through the program?

- a) Yes
- b) No
- c) Unsure

17. Will you return to the library?

- a) Yes
- b) No

Thank you for your time.



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