

WHO TO CONTACT at State Library of Queensland

Not sure which team to call? Ring 1800 017 114

Services	SLQ team	Phone	Email
COLLECTIONS			
Aurora technical support	Digital Library Initiatives	3842 9016	discovery@slq.qld.gov.au
Public Library Collections loans and despatch. <i>Includes specialised collections available to all public libraries in Queensland. Request via online forms.</i>	Access Services	3842 9014	Adult literacy – Request loan of adult literacy materials. Languages other than English (LOTE) – Request loan of community language materials. Audiobooks (Talking Books) – Request loan of audiobook materials. Storytelling Kits – Request loan of storytelling kits. Other loan and despatch related enquiries: plc@slq.qld.gov.au
Rural Libraries QLD (RLQ) : collection exchanges	Access Services	3842 9014	Exchange Selection Form – Submit for the selection of exchanges. Checklist for the return of exchanges - Check this before sending an exchange.
Support for State wide e-resources: Ancestry, Kanopy, Lynda.com, Tumblebooks	Metadata Services	3842 9830	eresources@slq.qld.gov.au
Support for RLQ eResources	Metadata Services	3842 9830	eresources@slq.qld.gov.au
SERVICE LEVEL AGREEMENTS, STANDARDS AND REPORTING			
Indigenous Knowledge Centre (IKC) Service Level Agreements and Grants	Local Government Coordination	4042 5200	lgc@slq.qld.gov.au
Public Library Service Level Agreements and Grants	Local Government Coordination	3842 9049	lgc@slq.qld.gov.au
Directory of Public Libraries	Local Government Coordination	3842 9049	lgc@slq.qld.gov.au
STATE-WIDE PROJECTS			
First 5 Forever	First 5 Forever Team	3840 7807	first5forever@slq.qld.gov.au
QANZAC100	QLD Memory / QANZAC Team		QANZAC100@slq.qld.gov.au
Summer Reading Club	Young people and Families	3840 7853	summerreadingclub@slq.qld.gov.au

LIBRARY OPERATIONS			
Communities of interest <i>(older people, people with disability, culturally and linguistically diverse groups, LGBTIQ+ and other identified communities)</i>	Inclusive Communities	3842 9058	ic@slq.qld.gov.au
Digital inclusion <i>(Coding and robotics projects and resources and other digital inclusion initiatives)</i>	Inclusive Communities	3842 9034	ic@slq.qld.gov.au
Indigenous Knowledge Centre (IKC) support and development	Indigenous Services	4042 5200	ikc.rlq@slq.qld.gov.au
Interlibrary Loans / Document delivery	Access Services	3840 7850	ill@slq.qld.gov.au
Local Studies / Legal deposit	QLD Memory	3842 9586	gldmemory@slq.qld.gov.au
Preservation advice including digitisation	Preservation Services	3840 7770	conservation@slq.qld.gov.au
Professional development	Local Government Coordination	3840 7539	lgc@slq.qld.gov.au
Rural Libraries Queensland (RLQ) support and development	Inclusive Communities	3842 9042 or 3842 9009	ic@slq.qld.gov.au
Young people and children's services	Young people and Families	3840 7927	ypf@slq.qld.gov.au
SOCIAL MEDIA			
Public Libraries Connect Blog	Local Government Coordination	3840 7539	lgc@slq.qld.gov.au