

WHO TO CONTACT AT SLQ

Still not sure which team to call? Ring 1800 017 114

Services	SLQ team	Phone	Email
COLLECTIONS			
Aurora technical support	Digital Library Initiatives	3842 9016	discovery@slq.qld.gov.au
Collection requests; Languages Other than English, book club sets, storytelling kits	Access Services	3840 7929	plc@slq.qld.gov.au
Rural Libraries Queensland (RLQ) : exchanges, requests	Access Services	3840 7929	plc@slq.qld.gov.au
Support for State-wide e-resources including: Ancestry, Lynda.com, eBooks	Metadata Services	3842 9830	eresources@slq.qld.gov.au
SERVICE LEVEL AGREEMENTS, STANDARDS AND REPORTING			
Indigenous Knowledge Centre (IKC) Service Level Agreements and Grants	Local Government Coordination	4042 5200	lgc@slq.qld.gov.au
Public Library Service Level Agreements and Grants	Local Government Coordination	3842 9049	lgc@slq.qld.gov.au
LIBRARY OPERATIONS			
Communities of interest <i>(older people, people with disability, culturally and linguistically diverse groups, LGBTQ+ and other identified communities)</i>	Inclusive Communities	3842 9058	ic@slq.qld.gov.au
Digital inclusion <i>(Coding and robotics projects and resources and other digital inclusion initiatives)</i>	Inclusive Communities	3842 9048	ic@slq.qld.gov.au
Indigenous Knowledge Centre (IKC) support and development	Indigenous and Regional Library Services	4042 5200	ikc.rlq@slq.qld.gov.au
Interlibrary Loans / Document delivery	Access Services	3840 7850	ill@slq.qld.gov.au
Local Studies	QLD Memory	3842 9586	qldmemory@slq.qld.gov.au
Preservation advice including digitisation	Preservation Services	3840 7770	conservation@slq.qld.gov.au
Professional development	Local Government Coordination	3840 7539	lgc@slq.qld.gov.au
Rural Libraries Queensland (RLQ) support and development	Indigenous and Regional Library Services	3842 9042 or 3842 9009	ikc.rlq@slq.qld.gov.au
Young people and children's services	Young People and Families	3840 7927	ypf@slq.qld.gov.au
STATE-WIDE PROJECTS			
First 5 Forever	First 5 Forever Team	3840 7807	first5forever@slq.qld.gov.au
QANZAC100	QLD Memory/QANZAC Team	3842 9673	QANZAC100@slq.qld.gov.au
Summer Reading Club	Young People and Families	3840 7853	summerreadingclub@slq.qld.gov.au
SOCIAL MEDIA			
Public Libraries Connect Blog	Local Government Coordination	3842 9353	lgc@slq.qld.gov.au